

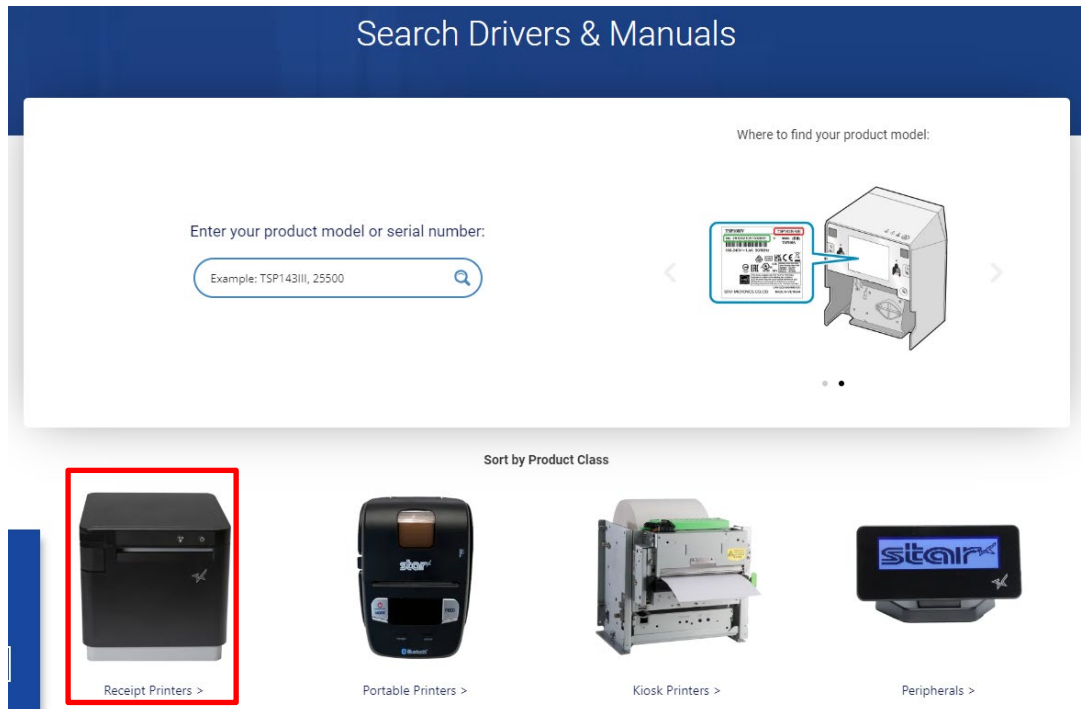
How to set printer to support Chinese Character & test with StarPRNT App

*This manual is available for every printer model which compatible with Double-Bytes [Chinese Character]

*This manual is using Lan connectivity [USB or others also can be used to set]

*This manual is testing by StarPRNT SDK Application on smart phone

1. Install driver printer first, download from <https://starmicronics.com/support/>
2. Click “Receipt Printer”



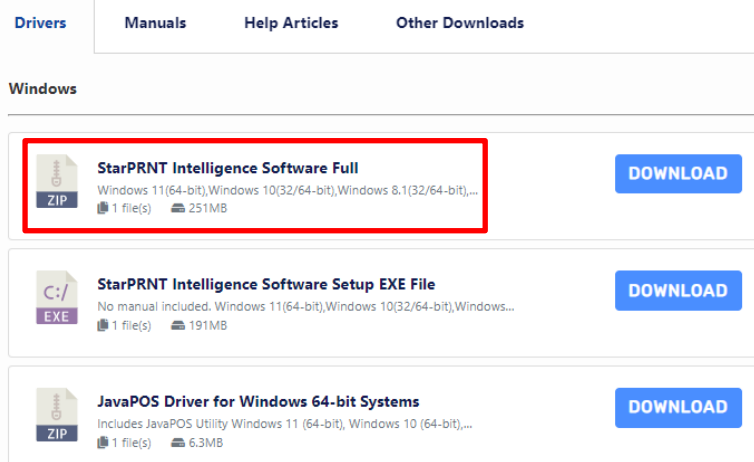
3. Select printer model, in this case “TSP700II model”






TSP700II

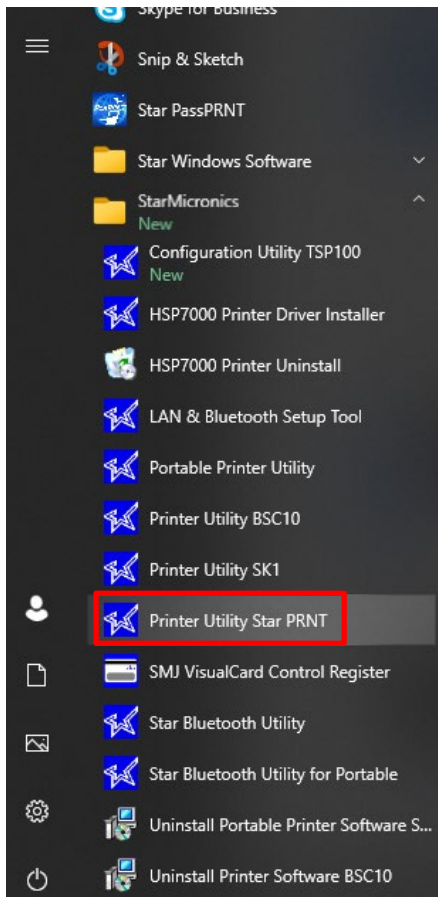
[Learn More >](#)

4. Click download at “StarPRNT Intelligence Software Full” then install it.

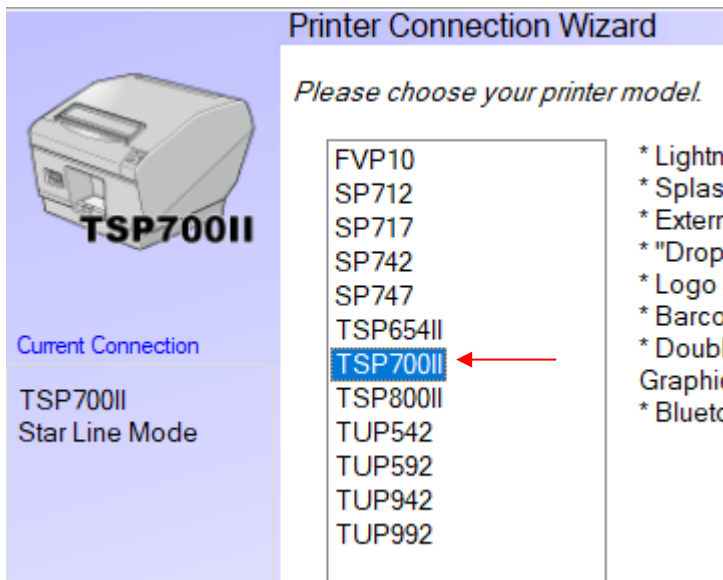


Drivers	Manuals	Help Articles	Other Downloads
Windows			
	StarPRNT Intelligence Software Full Windows 11(64-bit),Windows 10(32/64-bit),Windows 8.1(32/64-bit),... 1 file(s) 251MB	DOWNLOAD	
	StarPRNT Intelligence Software Setup EXE File No manual included. Windows 11(64-bit),Windows 10(32/64-bit),Windows... 1 file(s) 191MB	DOWNLOAD	
	JavaPOS Driver for Windows 64-bit Systems Includes JavaPOS Utility Windows 11 (64-bit), Windows 10 (64-bit),... 1 file(s) 6.3MB	DOWNLOAD	

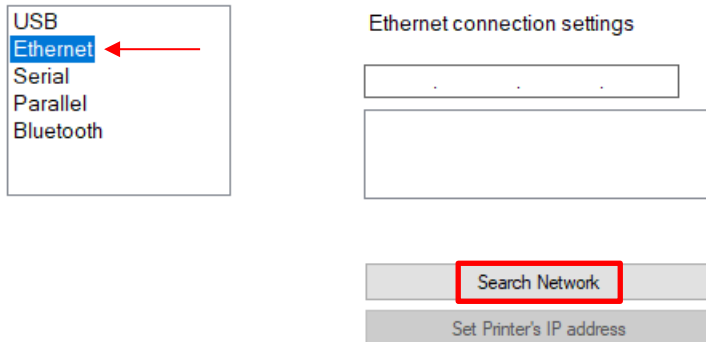
5. Connect printer via Lan cable and turn power on.
6. Open software “Printer Utility Star PRNT”



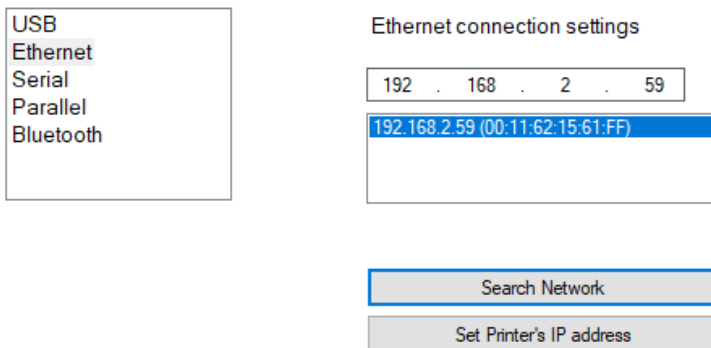
7. Select “TSP700II” and click “Next”



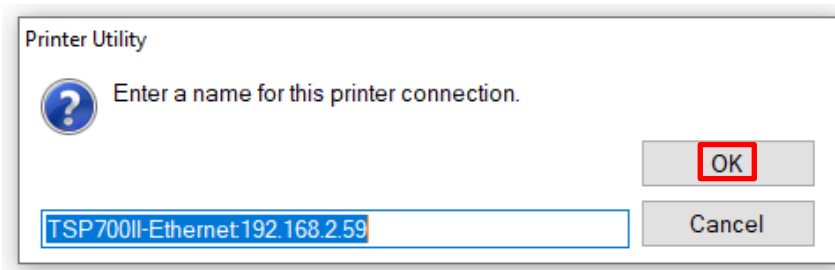
8. Select “Ethernet” and click “Search Network” for automatic fill up IP Address but incase not found the IP Address, can fill the IP Address as manually. [Check IP Address by 2nd page of Self-Test]



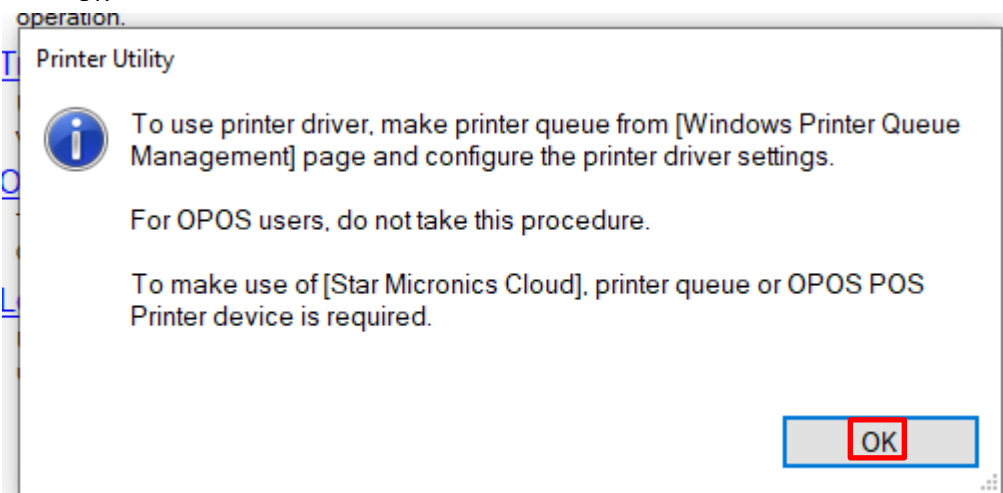
9. After IP Address shows up, click “Done”



10. Click “OK” if do not want to change printer name on the software.



11. Click “OK”

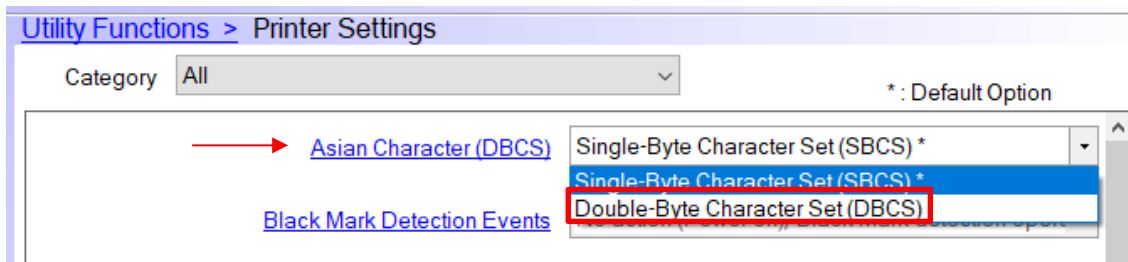


12. Click “Printer Setting”



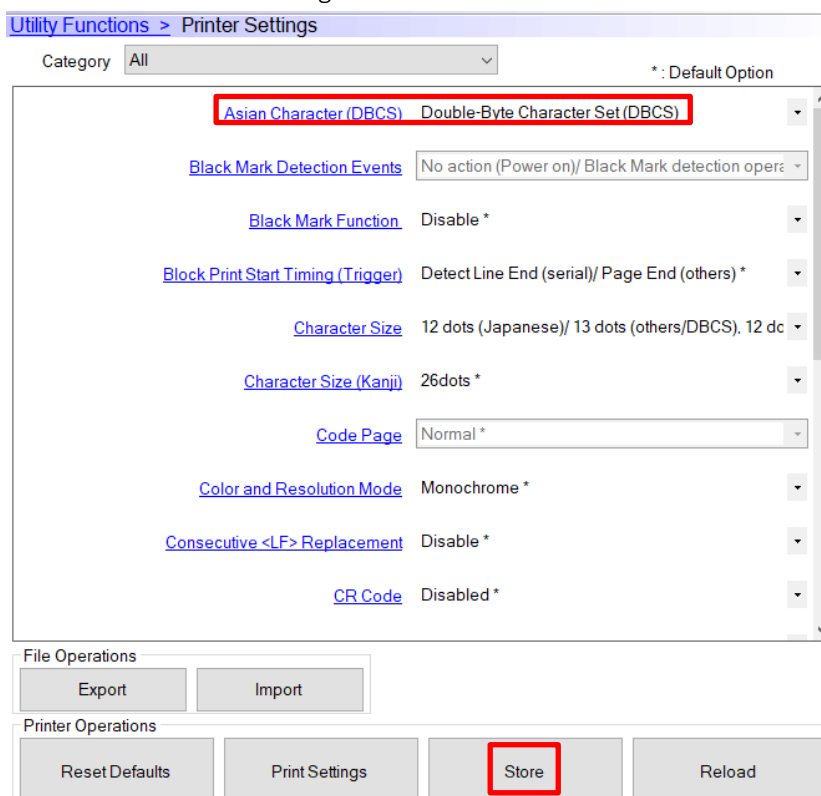
The screenshot shows the 'Utility Functions' page for a TSP700II printer. On the left, there is a printer icon and connection details: 'Current Connection: TSP700II, Star Line Mode, Ethernet, 192.168.2.59'. Below this are links for 'Check Change', 'Connection Manager', and a dropdown menu for 'TSP700II-Ethernet:1c' with options 'Rename', 'Delete', and 'Create New'. The main content area lists several utility functions: 'Windows Printer Queue Management', 'Star Micronics Cloud', 'Printer Settings' (highlighted with a red box), 'Troubleshooting', 'OPOS', and 'Logo Store'. Each function has a brief description of its purpose.

13. On the top on the configuration, swap data on “Asian Character (DBCS) = Double-Bytes (DBCS)”



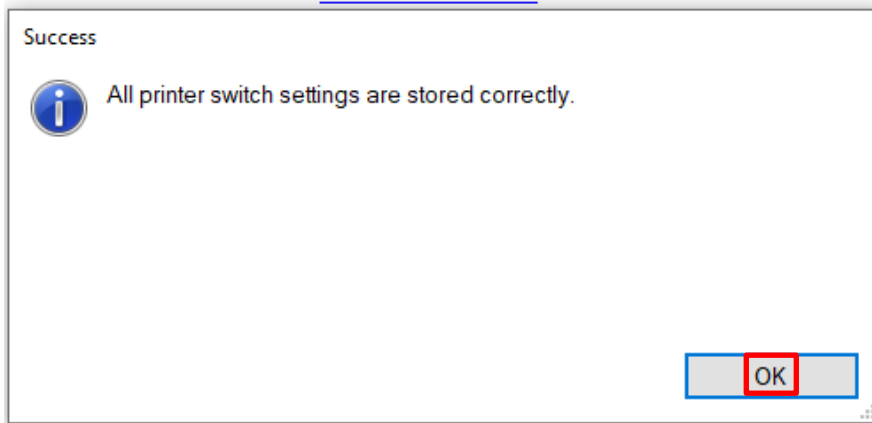
The screenshot shows the 'Printer Settings' configuration page. At the top, there is a 'Category' dropdown set to 'All' and a note '*: Default Option'. The main configuration area contains several settings. The 'Asian Character (DBCS)' setting is highlighted with a red box, and its dropdown menu is open, showing three options: 'Single-Byte Character Set (SBCS) *', 'Single-Byte Character Set (SBCS) *', and 'Double-Byte Character Set (DBCS)'. The 'Double-Byte Character Set (DBCS)' option is selected and highlighted with a red box. Other settings include 'Black Mark Detection Events', 'Black Mark Function', 'Block Print Start Timing (Trigger)', 'Character Size', 'Character Size (Kanji)', 'Code Page', 'Color and Resolution Mode', and 'Consecutive <LF> Replacement'.

14. Click “Store” to save setting



The screenshot shows the 'Printer Settings' configuration page. At the top, there is a 'Category' dropdown set to 'All' and a note '*: Default Option'. The main configuration area contains several settings. The 'Asian Character (DBCS)' setting is highlighted with a red box, and its dropdown menu is open, showing three options: 'Single-Byte Character Set (SBCS) *', 'Single-Byte Character Set (SBCS) *', and 'Double-Byte Character Set (DBCS)'. The 'Double-Byte Character Set (DBCS)' option is selected and highlighted with a red box. Other settings include 'Black Mark Detection Events', 'Black Mark Function', 'Block Print Start Timing (Trigger)', 'Character Size', 'Character Size (Kanji)', 'Code Page', 'Color and Resolution Mode', and 'Consecutive <LF> Replacement'. At the bottom, there are two sections: 'File Operations' with 'Export' and 'Import' buttons, and 'Printer Operations' with 'Reset Defaults', 'Print Settings', 'Store' (highlighted with a red box), and 'Reload' buttons.

15. Printer will have small sound, then click **“OK”**



16. Let's test print by **StarPRNT SDK Application** on smart phone.
It's available on Play Store & App Store

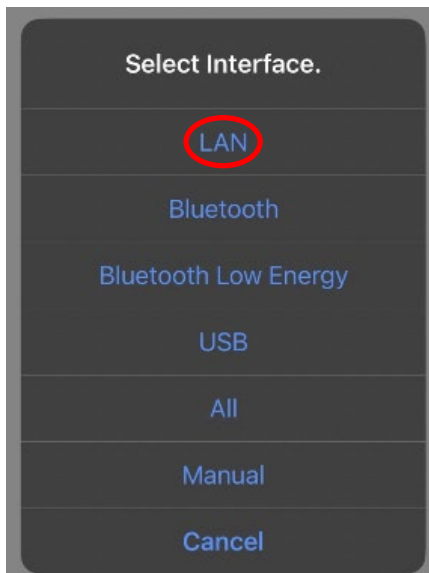


17. Open **StarPRNT SDK Application**

18. Click to select printer.



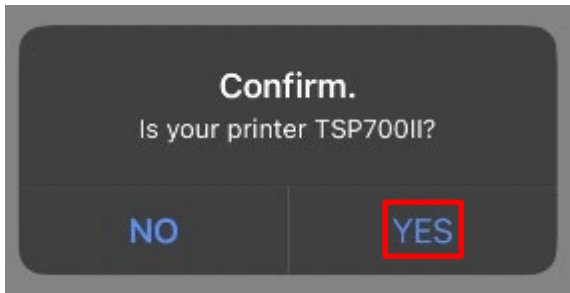
19. Click **“LAN”**



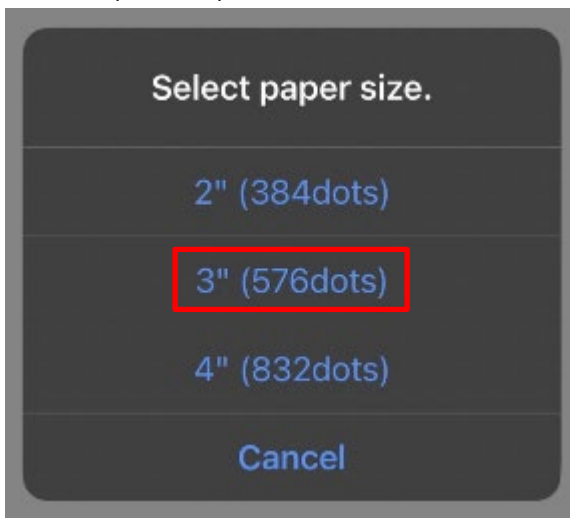
20. Select Printer that you want to test with.



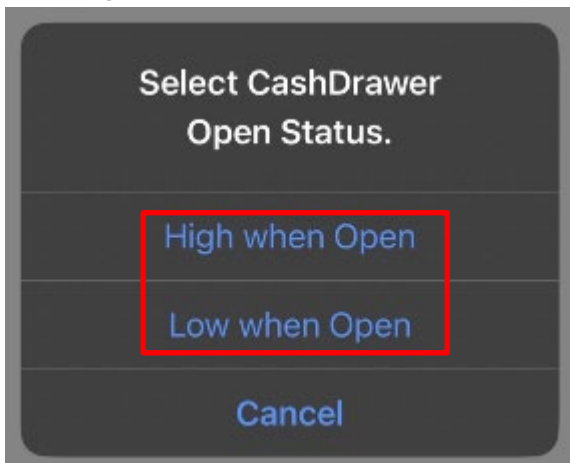
21. Click "Yes"



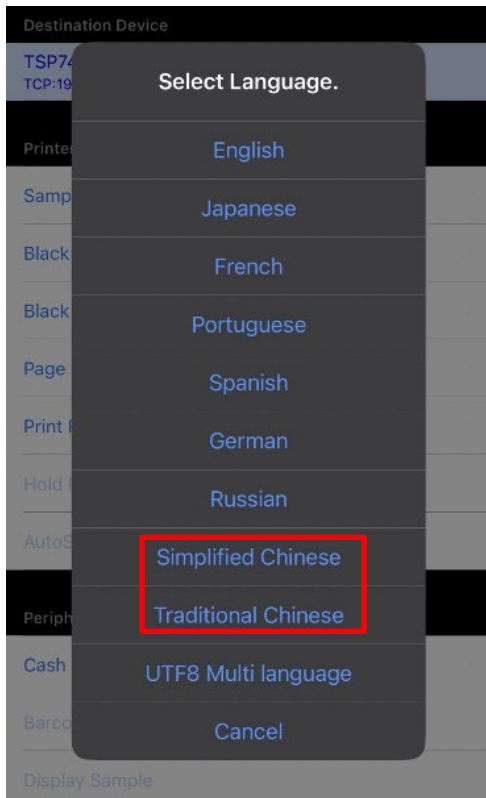
22. Click "3" (576dots)"



23. Click "High or Low" can be selectable.



24. Click "Sample > Traditional Chinese or Simplified Chinese"

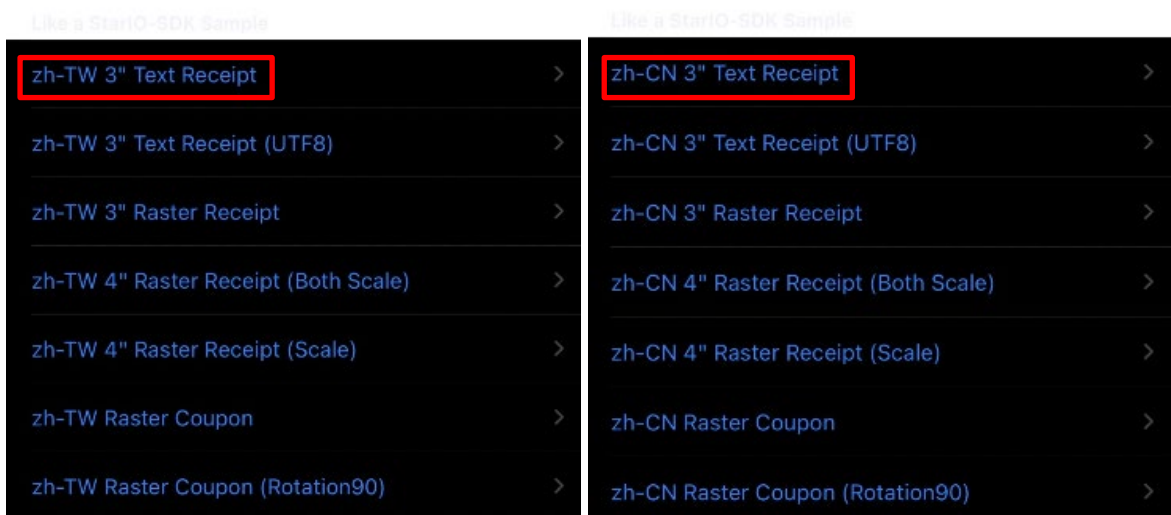


25. Selection for test print.

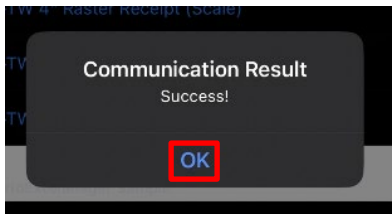
- zh-TW 3" Text Receipt test print **Traditional Chinese**
- zh-CN 3" Text Receipt test print **Simplified Chinese**

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If no issue, application will be showing status below.



26. Result of Traditional Chinese and Simplified Chinese

