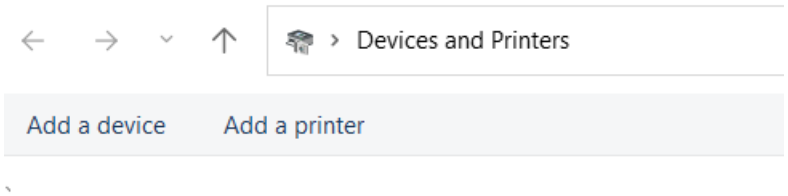
STAR MICRONICS SOUTHEAST ASIA CO., LTD.
399 Interchange 21 Building, Unit 2105, 21st Floor,
Sukhumvit Road, Klongtoey-Nua, Wattana, Bangkok 10110
Tel. 02-2584631-2 Fax. 02-2584633

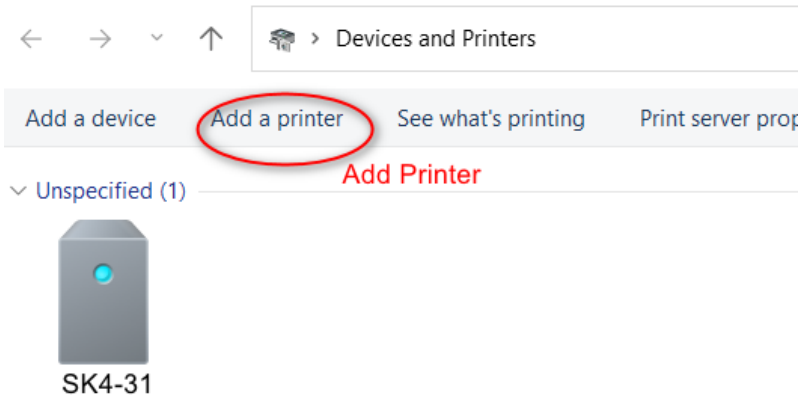
How to install driver SK4-31, SK4-21, SK1-311, SK1-211 (In case Update Windows 11)

In case update windows to Windows 11 and the driver printer is not working.

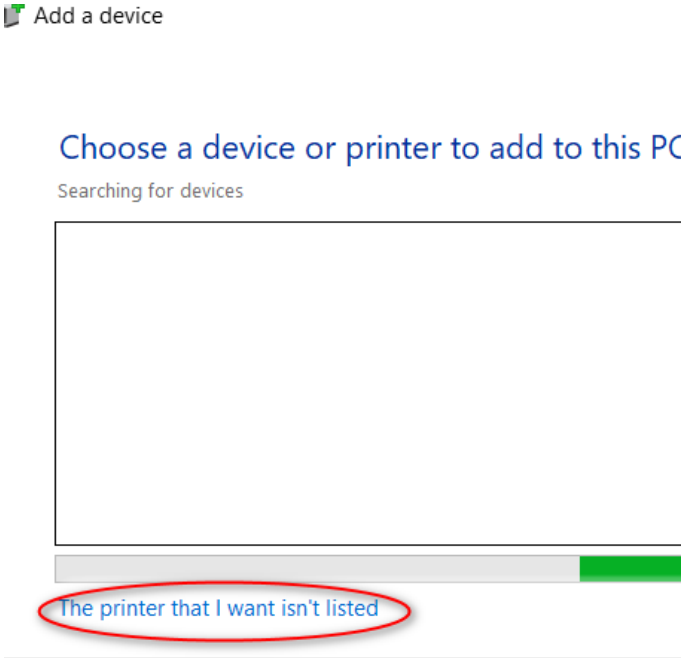
1. Remove all printer driver queue of SK model on “Devices and Printers”



2. Uninstall current driver.
3. Restart PC
4. Install driver version UtilityPrinterDriver_V20112 that can download driver from Star Website or contact Star
5. After finished installed
6. Check printer driver queue at Devices and Printers there is install driver automatic or not
   In case could not install driver automatic or unspecified, please Add driver by yourself via click “Add a Driver“



7. Click “The Printer that I want isn’t listed “



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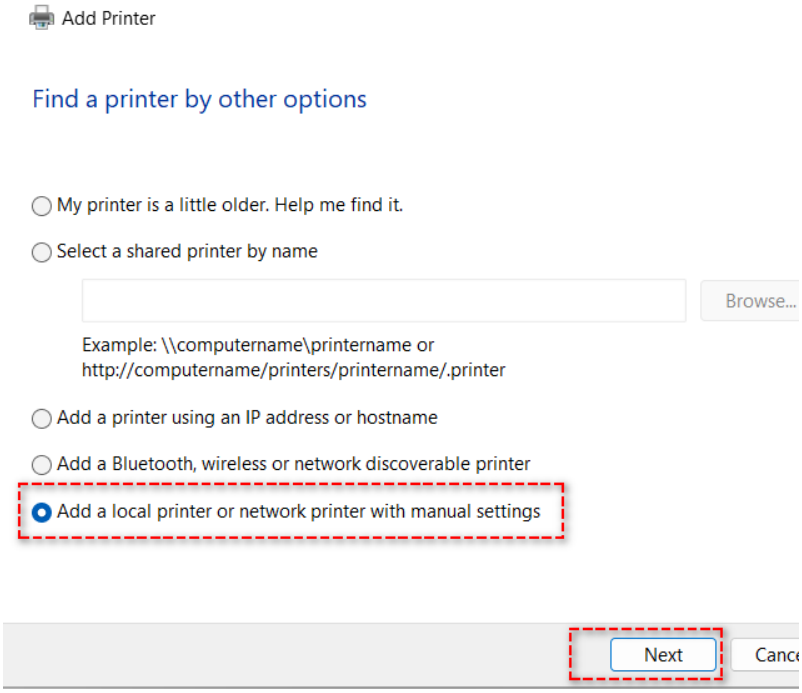
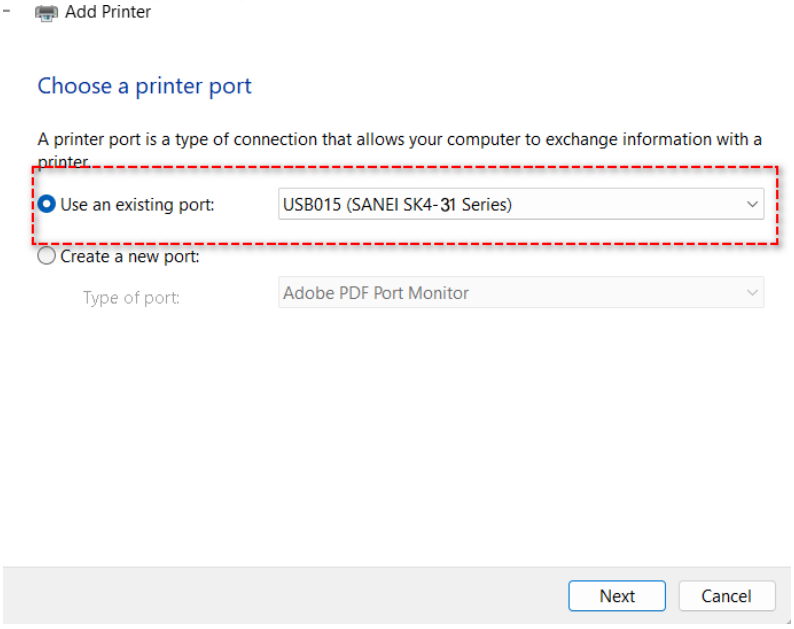
8. Click “Add a local printer or network print with manual settings“ then click “Next”



9. Select “USB (SK4-31)” then click “Next”



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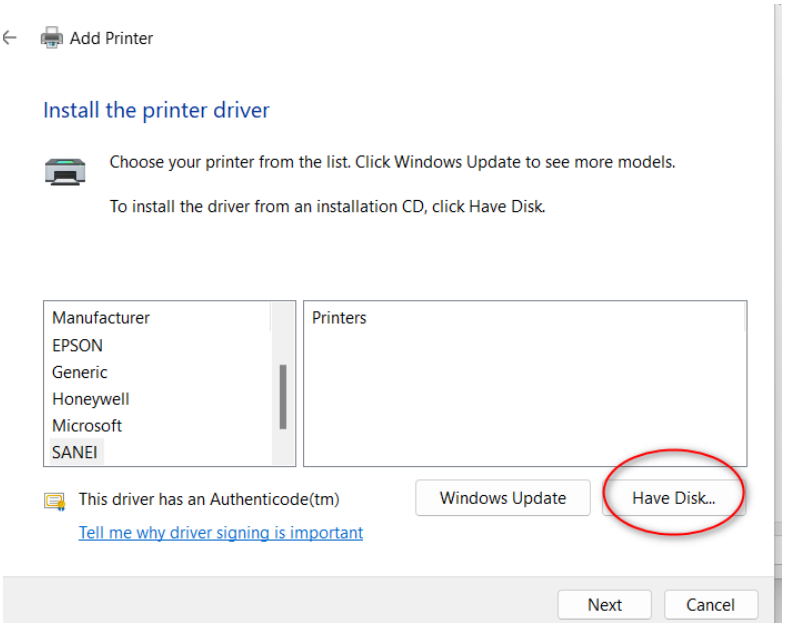
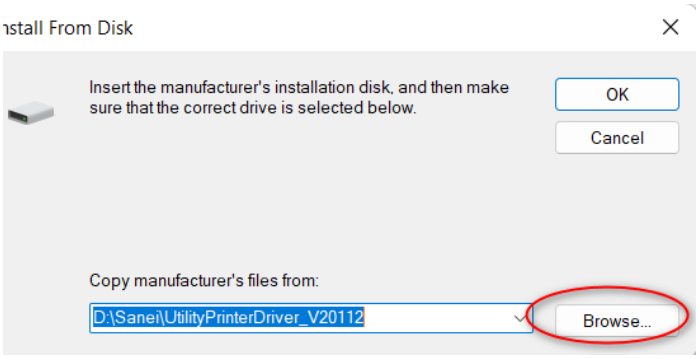
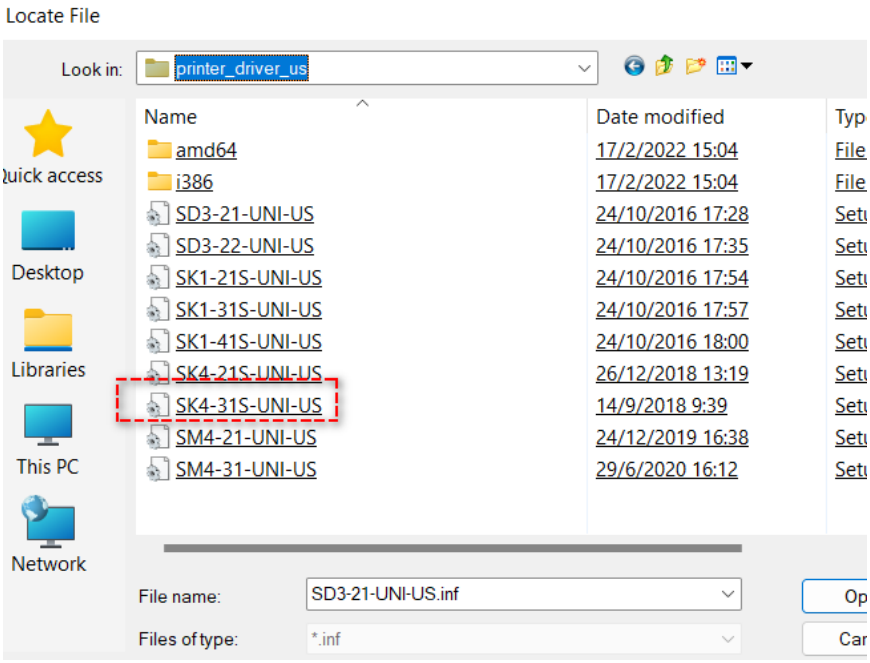
10. Click “Have Disk”



11. Click “Browse”



12. Choose driver file at path: C:\Program Files (x86)\Sanei Elec Inc\driver\printer_driver_us\



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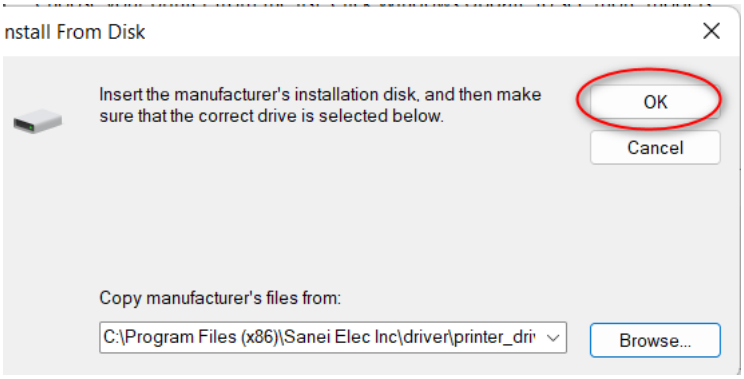
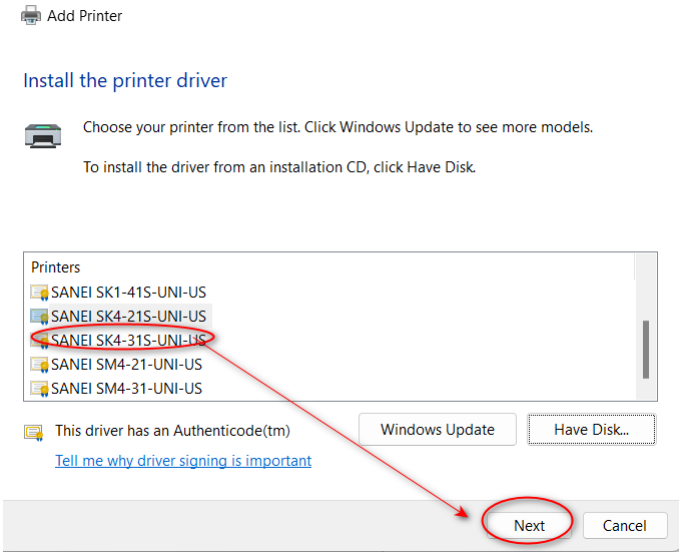
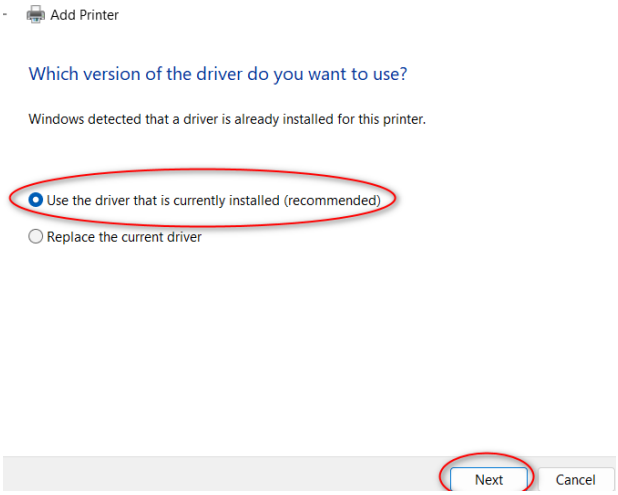
13. Click “OK”



14. Select printer model and click “Next”



15. Select and click “Next”



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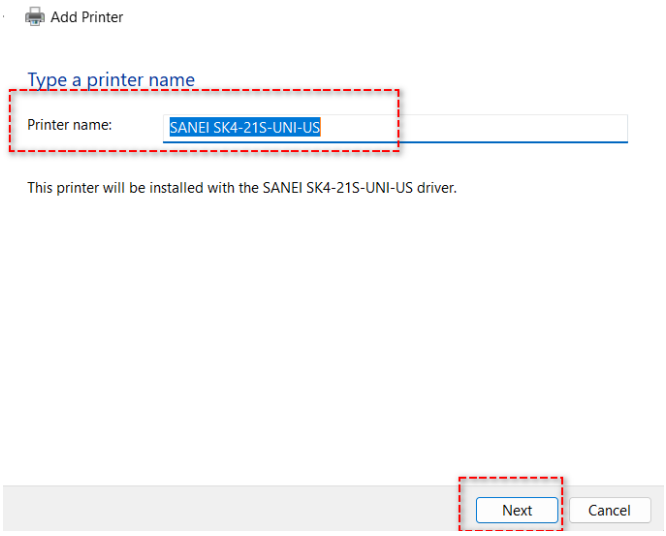
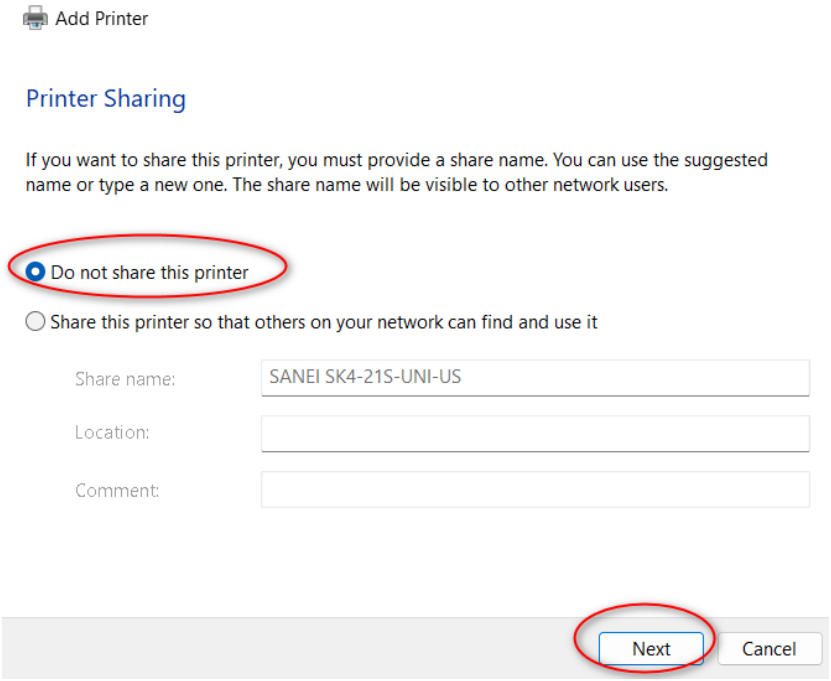
16. If don't want to change printer name, click "Next"



17. Select "Do not share this printer", Click "Next"



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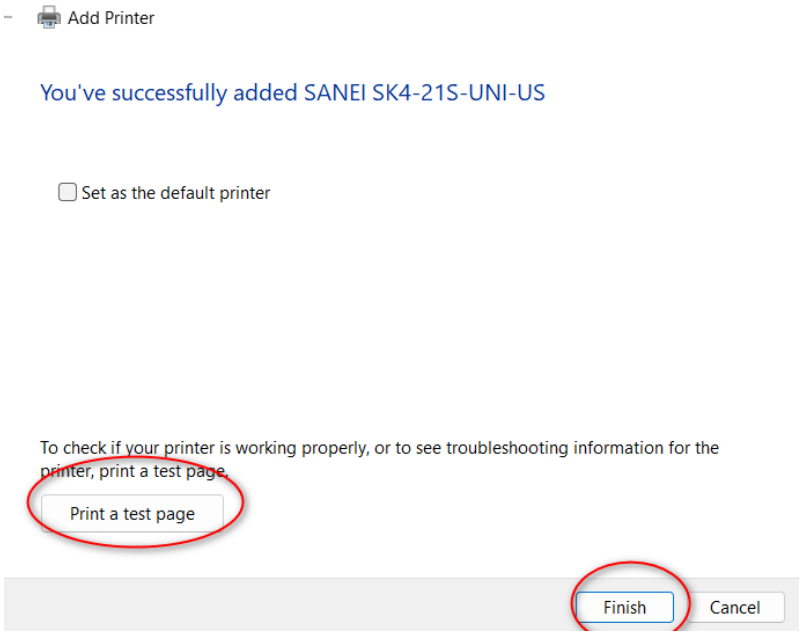
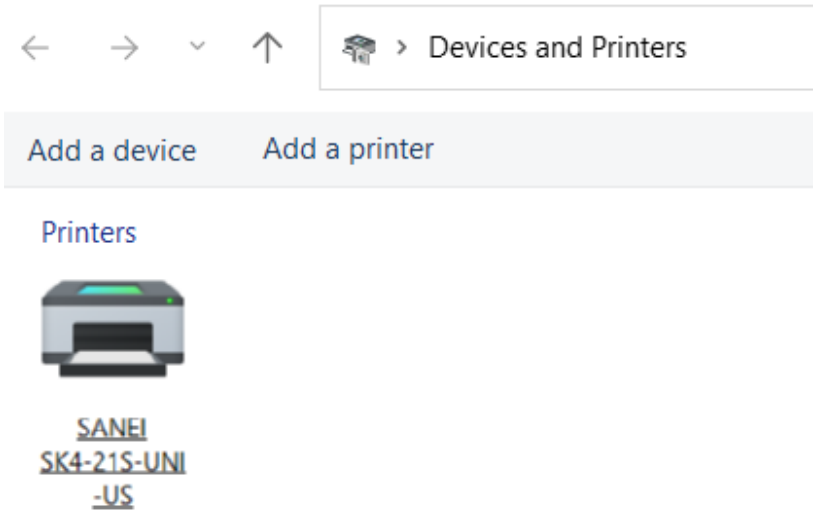
18. Click “Print a Test Page” for test printer can be printing or not then click “Finish”



19. Check driver printer queue at “Devices and Printers”