

How to update firmware mPOP for Windows PC by USB Cable

download and installed printer driver before update printer firmware

1. Go to http://www.starmicronics.com/support/ for download and installed printer driver.

2. Type your printer name in the text box then click on the printer picture for entering the Printer driver download page.



3. Download and Install Utility





4. Open download file, right click "Setup"

		Open	
	-	Run as administrator	
	5	Share with Skype	
		Troubleshoot compatibility	
	2	Edit with Notepad++	
Vie		FormatFactory (F)	
🔏 Cut		Scan for Viruses	
🔤 Сор	Ŀ	Share	
Past		Give access to	>
		Add to archive	
PRNT_		Add to "Setup.rar"	
		Compress and email	
Nam		Compress to "Setup.rar" and email	
- <mark>- 1</mark>		Restore previous versions	
		Send to	>
		Cut	
		Сору	
18		Create shortcut	
18		Delete	
		Rename	
1		Properties	

5. Click "Next"

😸 Star Micronics Printer Software for mCollection Ver2.3.3 Setup

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	Welcome to the Star Micronics Printer Software for mCollection Ver2.3.3 Setup Wizard
star*	The Setup Wizard will install Star Micronics Printer Software for mCollection Ver2.3.3 on your computer. Click Next to continue or Cancel to exit the Setup Wizard.
	Back Next Cancel



6. Check and click "Next"

nd-User License Agreement Please read the following license agreement carefully	al
Software License Agreement	^
This Agreement made and entered into by and between you Star Micronics Co., Ltd. (hereinafter referred to as "Sta stipulates the terms and conditions pertaining to the licens of the software.	and ar") sing
Please read this Software License Agreement ("Agreemer carefully before installing or using the software accompanying data (hereinafter referred to as "the Software By installing the Software, you are agreeing to be bound	nt″) and ?″). hv ¥
☑ I accept the terms in the License Agreement	
	<u> </u>

7. Click "Typical"

😸 Star Micronics Printer Software for mCollection Ver2.3.3 Setup	(111)		\times
Choose Setup Type Choose the setup type that best suits your needs	S	ta	r
Typical All program features and printer drivers will be installed. Reco users.	ommended	for most	
Custom Allows users to choose which program features will be installed be installed. Recommended for advanced users.	ed and when	re they wil	I
Back Net	xt	Cance	el



8. Click "Install" and waiting until installed.

Star Micronics Printer Software for mCollection Ver2.3.3 Setup	1		×
Ready to install Star Micronics Printer Software for mColle	ction	ta	r
Click Install to begin the installation. Click Back to review or change any settings. Click Cancel to exit the wizard.	of your <mark>i</mark> ns	tallation	
Back Inst	all	Canc	el

10. Click "Finish" then turn power on and connect USB cable printer to Windows PC





11. Open Control Panel > Devices and Printers > right click "mPOP" and select "Printer Properties"



12. Uncheck "Enable Bidirectional" and click "Apply"

Security		Device S	ce Settings Star / Help		Help
General	Sharing	Ports	Advanced	Color Ma	nagement
St St	ar POP10				
Print to the for thecked port	ollowing port	(s). Documen	ts will print to	the first free	
Port	Description		Printer		^
USB002	Virtual print	er port for	Star SP700 C	utter (SP747)	
USB003	Virtual print	er port for	Star SM-L20	0	- 6
USB004	Virtual print	er port for	SANEI SK4-3	1S-UNI-US	
USB006	Virtual print	er port for	Sanei SK1-3	1/321	
USB001	Virtual print	er port for	Star BSC10		
USB005	Virtual print	er port for	SANEI SK4-2	1S-UNI-JP	
USB007	Virtual print	er port for	Star POP10		~
Add P	ort	Delete	Port	Configure	Port
Enable bid	lirectional sur	port —			
 Enable priv	nter nooling				
	ner pooning				



13. Open file for update firmware "MOT2PRINTER"

Name	×	Date modified	Туре
		28/11/2562 11:11	File fo
MOT2FMEM		1/3/2559 17:00	Appli
MOT2PRINTER		8/9/2554 17:45	Appli
POP10_V21_Readme		13/11/2560 11:57	Text [
POP10_V21_Readme_Jp		13/11/2560 11:57	Text [
ROM_history_for_POP10_V21		9/11/2560 16:25	Micro

14. Click "Printer" select "POP10" and "Invalid"

Write !	DTOROLA(S-Format) -> Flash Memory Ver. 2.0.0.1 ! Printer ! Exit !	- 🗆 X	
Pri	nter		×
	Communication		
Edg cycle	Printer SANEI SK4-31S-UNI-US Send To OneNote 2016 Star BSC10 Star POP10 Star SM-L200 Star SP700 Cutter (SP747)	Port USB004 nul: USB001 USB007 USB003 USB002	~
	Protection of rewriting Invalid		~
o Bu RON	OK	CANCEL	



15. Click "Write" and open file which you want to update firmware > Click "Open"

MOTOROLA(S-Format) -> I	Flash Memory Ver. 2.0.0.1 —	
Write ! Printer ! Exit !		
Open		
\leftarrow \rightarrow \checkmark \uparrow \square \ll Lat	est Firmware > StandardFirmware >	mPOP > POP10_Ver21_b10 > M
i Organize 🔻 New folde	r	
SP700 ^	Name	Date modified
📥 OneDrive - Persor	P10#11.mot	7/3/2559 16:40
	P10_V10(Boot).mot	9/9/2559 20:37
	P10_V21(Main).mot	7/11/2560 8:32
3D Objects	P10_V21(Main)_V10(Boot).mot	7/11/2560 8:33

16. Click "OK" 2 times and light at printer will flashing. If finished, printer will have sound.

Sign			×
1	Firmware w Do you really OK	/ill be installed. want to do this ? CANCEL	

17. Self-test to check firmware version.

*** POP10 Ver2.1 -b1.0 ***
Interface : USB
Product Serial Number : 2542015080600308
Memory Switch
FEDCBR9876543210 HEX.
<0> 00000000000000000000000000000000000
(1) 000000000000000000000000000000000000
<3> 000000000000000000000000000000000000
<4> 000000000000000000000000000000000000
<5> 0000000000000 0000
<7> 0000000000000 0000
<8> 00000000000000 0000
 0000000000000 0000
<c> 000000000000000000000000000000000000</c>
y Suiteb Datail
Memory Switch Detail
<0>4 = Character Mode: Standard
<1>6 = Large Font: Invalid
<1>4 = Zero Style: Normal Zero
<1>3-0= Inter. Char: USA
<2>F = Refresh Mode: Valid
<2>8 = Print Start Control: Page
(2)5 A- Print Speed: High Speed
(2) 0, 0 - Print Speed, high Speed
<z>Z-U= Print Density: Standard</z>
<3>F-8= Page: Normal
<3>4 = ANK Pitch: 12 dot