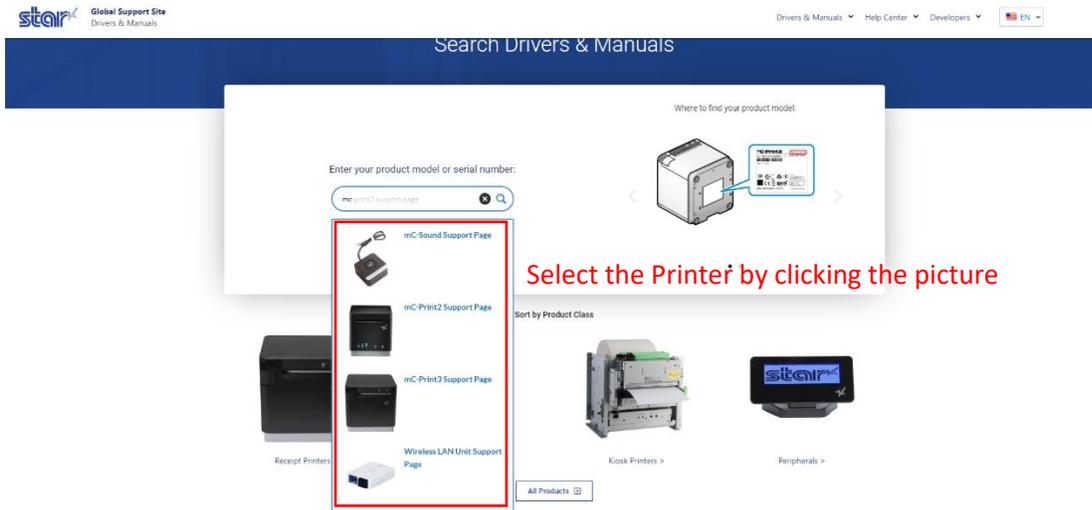
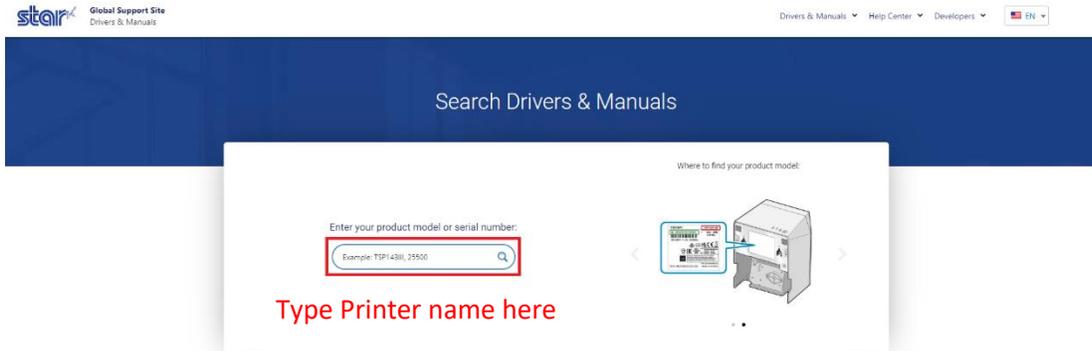


## How to set MSW Setting support Japanese Character (mCP2/3)

### **\*\*Change Memory Switch Setting with mCollection Printer Utility on PC\*\***

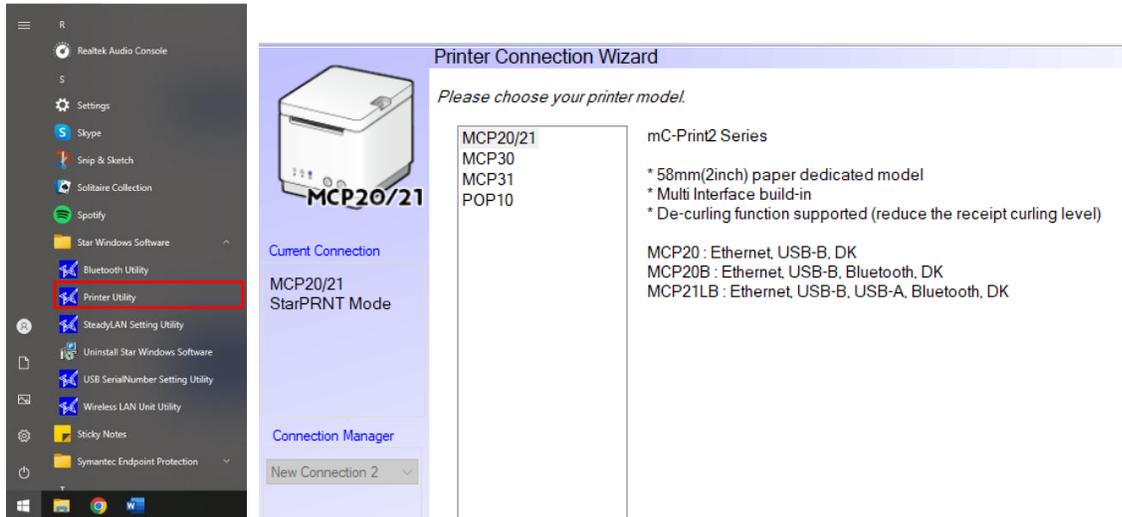
1. Download driver utility from <http://www.starmicronics.com/support/> type and select printer as below.



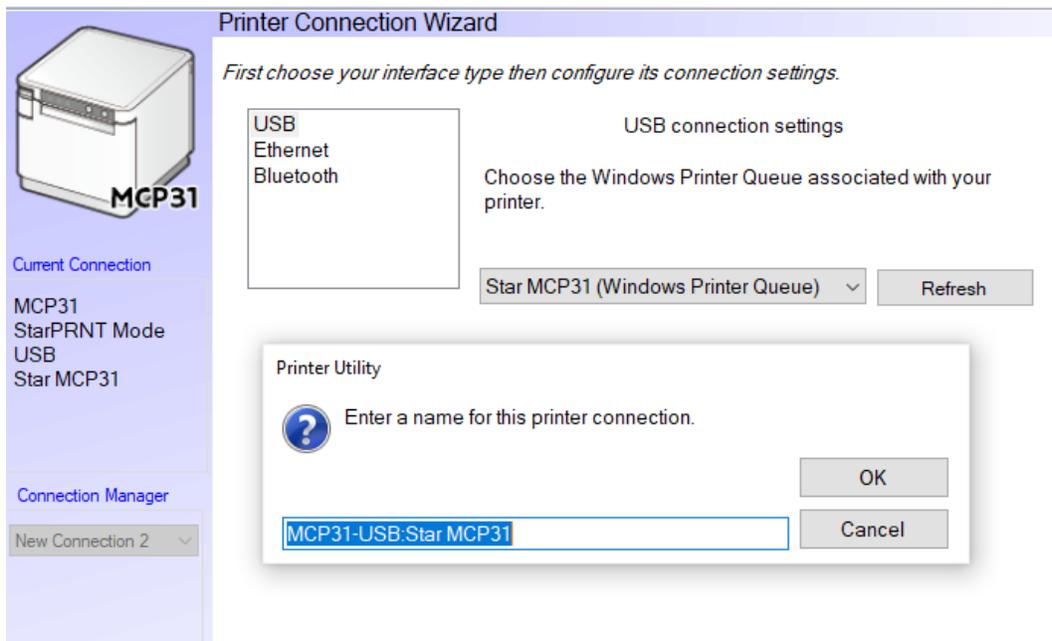
2. Click Download in “Star Windows Software Full” and install it. (Please do not connect with printer during install program)



3. Connect printer mC-Print2/3 to PC by USB Cable then open Printer Utility and select which printer you want to setting then click next



4. Select USB model and click Done then enter your printer name and click OK



6. Click Print Setting and wait Loading data...



**Utility Functions**

- [Windows Printer Queue Management](#)  
This function will allow for the installing and management of printer queues for the windows printer spool system.
- [Star Micronics Cloud](#)  
Enable retailers to engage with customer more effectively.
- [Printer Settings](#)**  
Use this function to configure your printer's settings and fine tune its operation.
- [Barcode Reader Settings](#)  
Use this function to configure your barcode reader's settings and fine tune its operation.
- [Troubleshooting](#)  
Use this function to check and troubleshoot your printer by sending it a variety of diagnostic print patterns.
- [OPOS](#)  
This function allows you to register and configure OPOS POSPrinter, CashDrawer, Scanner, LineDisplay and ToneIndicator devices.
- [Logo Store](#)  
Use this to store your logos and images into the printer. This is often useful in terms of deployment and also in terms of print speed.
- [Firmware Update](#)  
Use this functin to update your pinter's firmware.

**Current Connection**

MCP31  
StarPRNT Mode  
USB  
Star MCP31

[Check](#)  
[Change](#)

**Connection Manager**

MCP31-USB:Star MC ▾

[Rename](#)  
[Delete](#)  
[Create New](#)

7. Change 'Asian Character = Double Byte Character Set (DBCS)'

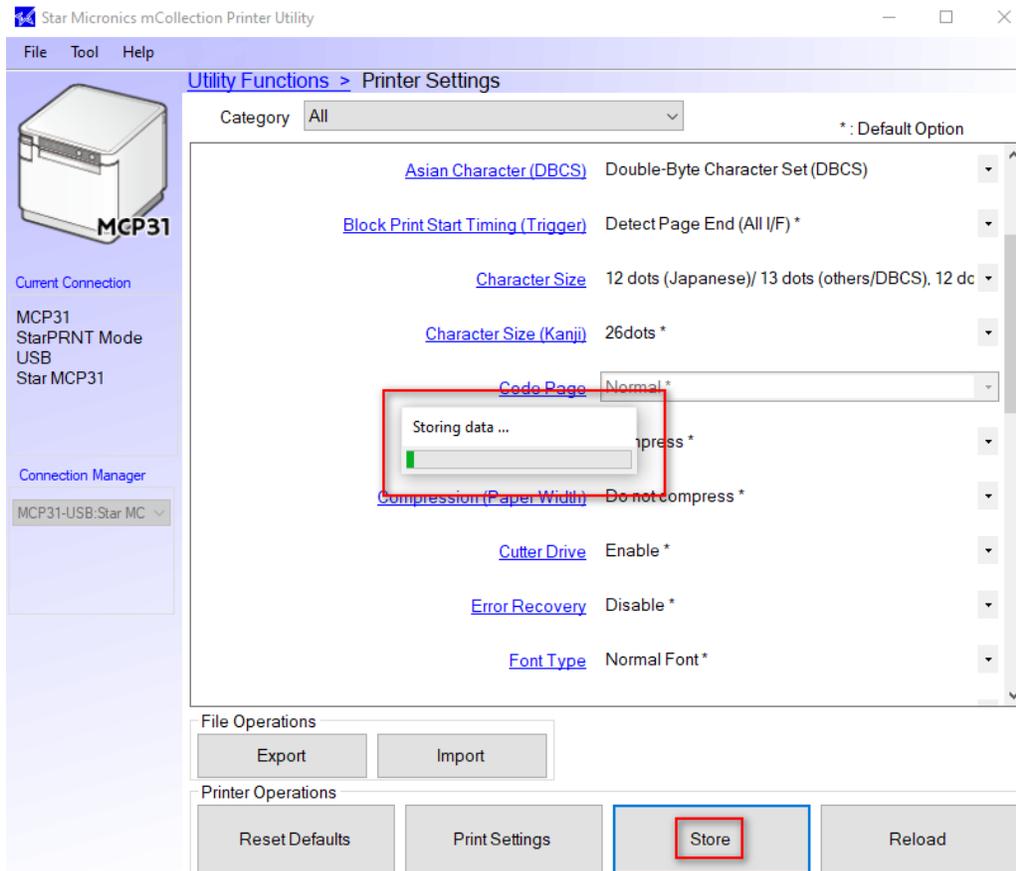
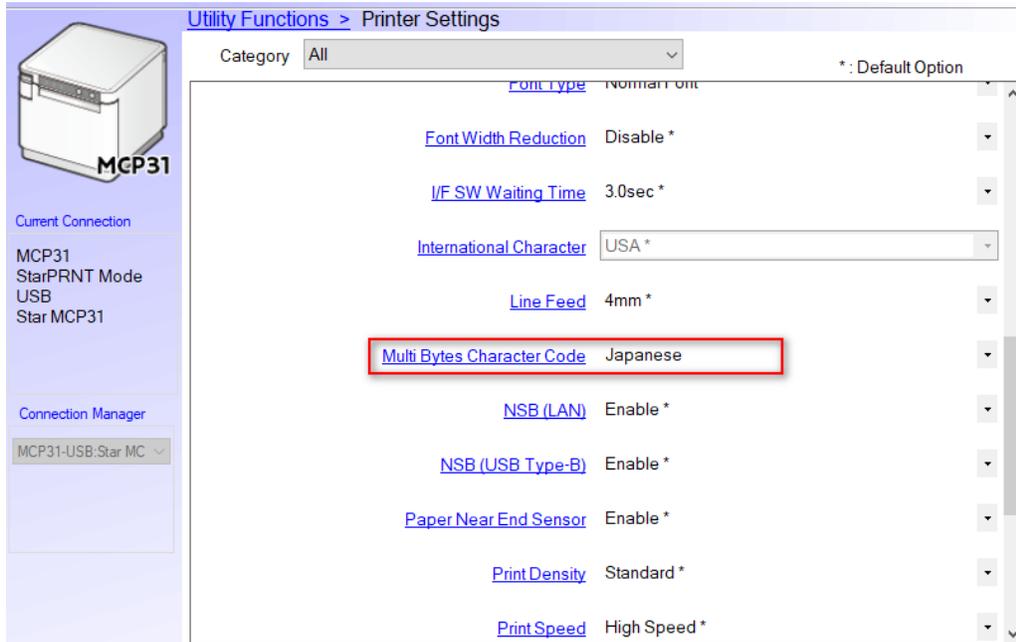


**Utility Functions > Printer Settings**

Category All ▾ \* : Default Option

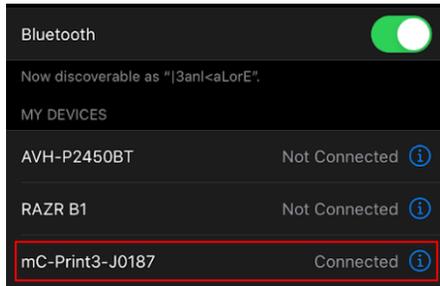
<a href="#">ASB (Bluetooth)</a>	Disable *	▾
<a href="#">ASB (LAN)</a>	Enable *	▾
<a href="#">ASB (USB Type-A)</a>	Enable *	▾
<a href="#">ASB (USB Type-B)</a>	Enable *	▾
<b><a href="#">Asian Character (DBCS)</a></b>	<b>Double-Byte Character Set (DBCS)</b>	▾
<a href="#">Block Print Start Timing (Trigger)</a>	Detect Page End (All I/F) *	▾
<a href="#">Character Size</a>	12 dots (Japanese)/ 13 dots (others/DBCS). 12 dc	▾
<a href="#">Character Size (Kanji)</a>	26dots *	▾
<a href="#">Code Page</a>	Normal *	▾
<a href="#">Compression (Barcode)</a>	Compress *	▾

8. Change 'Multi Bytes Character Code = Japanese' then click Store for save setting



**\*\*Change Memory Switch Setting with mC-Print Utility on Mobile\*\***

1. Connect printer to mobile by Bluetooth and Open Star Quick Setup Utility Application on mobile  
(Download from App Store or Google Play)



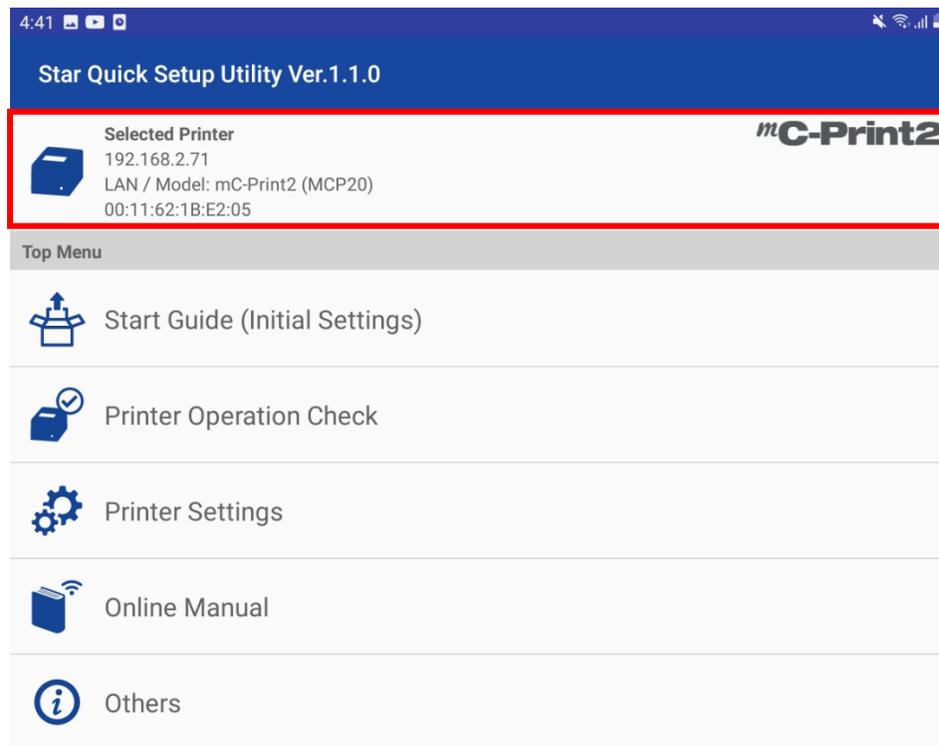
## Star Quick Setup Utility

STAR MICRONICS CO.,LTD.

5K+ Downloads | Everyone



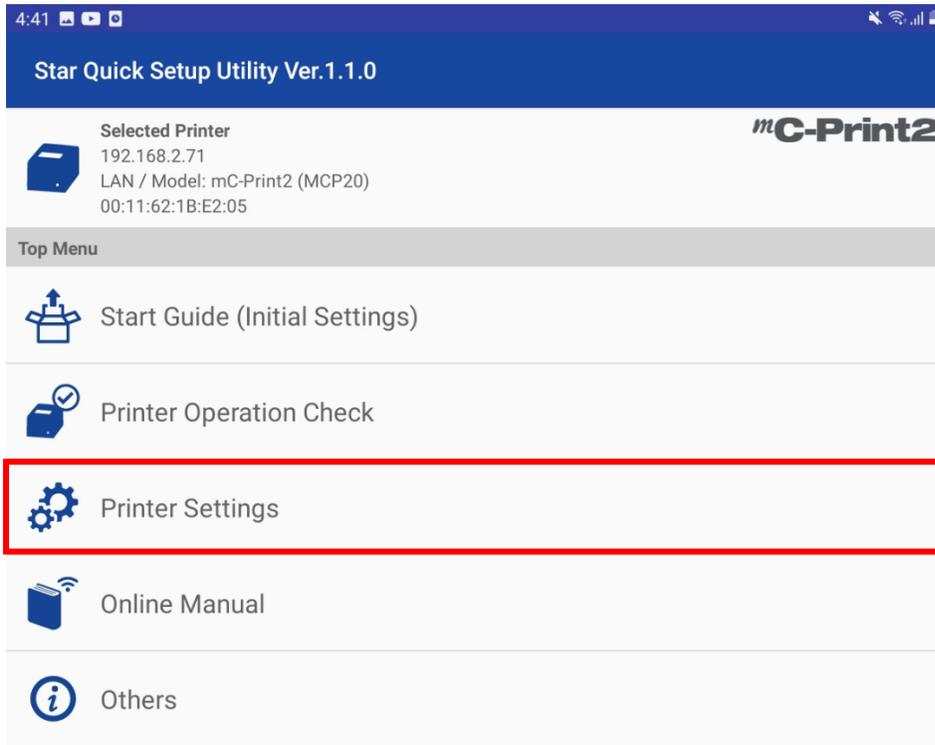
2. Click Selected Printer



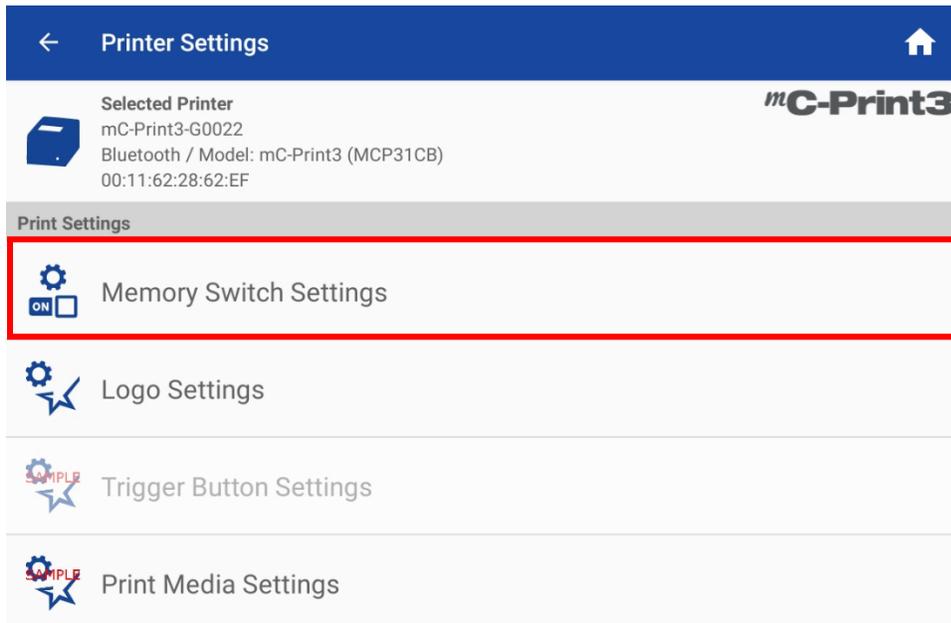
3. Choose the printer which connecting



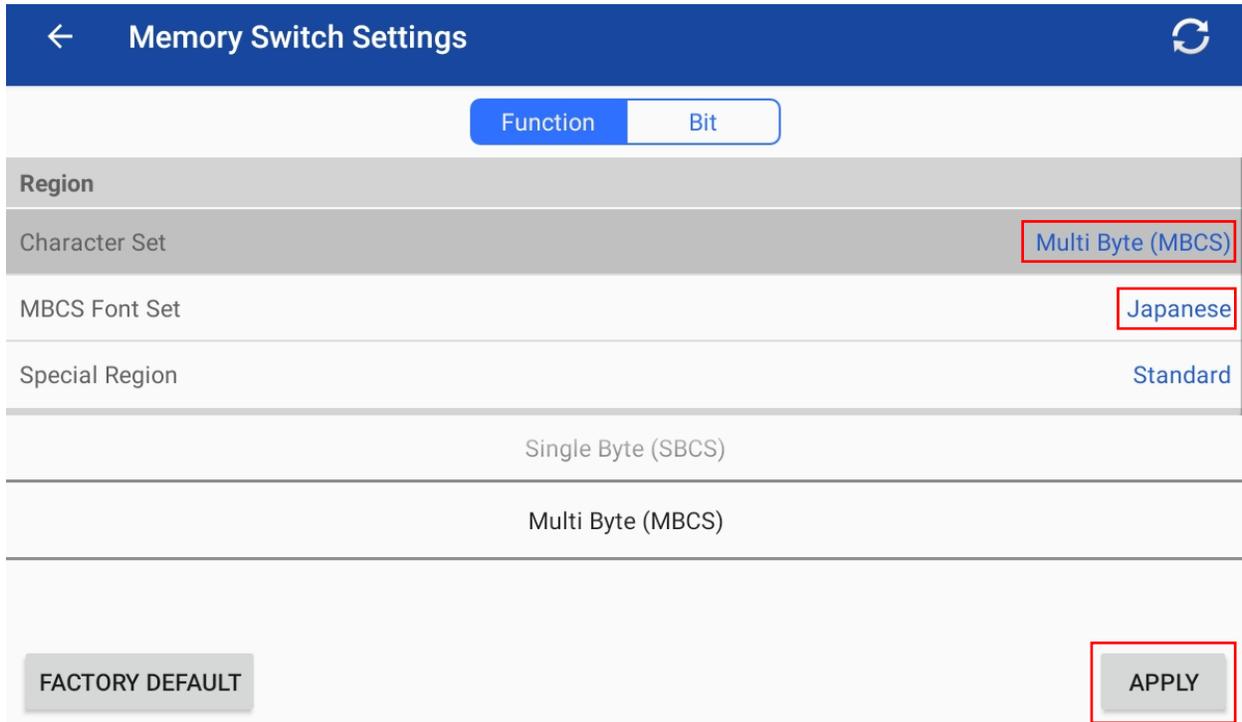
4. Click Printer Setting



5. Click Memory Switch Setting



6. Change Character Set = **Multi Byte (MBCS)** and MBCS Font Set = **Japanese** then click Apply



← Memory Switch Settings ↻

Function Bit

Region

Character Set	Multi Byte (MBCS)
MBCS Font Set	Japanese
Special Region	Standard

Single Byte (SBCS)

Multi Byte (MBCS)

FACTORY DEFAULT APPLY

7. LED on the printer will be flashing 1 time and the devices will appear 'Success' click OK. Finished