# How to change Memory Switch Setting to Chinese Character (DBCS) with Printer TSP650II

Firstly, if you using LAN connection you need to print self-test page for check can printer get the IP Address?

1. Download Utility Program from http://www.starmicronics.com/support/ and select same as below picture.

| Star Micronic  | s Support Database   |            |
|--|--|------------|
| Welcome to the Star Micro<br>software, documentation a | nics Global Support Sitel Browse Star's online database to easily and quickly fin<br>nd FAQs. To begin, choose your printer below.   | d drivers, |
| Star Micronics Software                                | License Agreement  |            |
| Product Type   | Thermal  Thomas  Thermal  Thomas  Thermal  Therm |            |
| Printer Family   | TSP650II   How do I find my Printer Family Name?   |            |
| Printer Model  | TSP650II T<br>How do I find my Printer Model Name?   |            |
| Interface  | USB   How do I identify my interface?  |            |
| Operating System                                       | Windows 10 / 8.1 / 8 / 7   How do I identify my Operating System?  |            |
| Language   | English v  |            |

2. Click "StarPRNT Intelligence Software" then click "StarPRNT V3.6 FULL 32/64-bit" and then install until finished.

Star Micronics TSP650II Driver Downloads

StarPRNT Intelligence Software

3. After install, open program "Printer Utility Star PRNT"

Link to the StarPRNT Intelligence Download page Includes support for <u>AllReceipts</u> (digital receipt servi

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Star Micronics StarPRNT Intelligence Software Downloads



The StarPRNT Intelligence Software supports Star TSP650II, TSP700II, TSP800 TUP500 and TUP900 Series Printers.

StarPRNT V3.6 FULL 32/64-bit (615MB) Installation Package including Drivers, Configuration Utility, OPOS, JavaPOS a Windows 10(32/64-bit), Windows 8.1(32/64-bit), Windows 8.(32/64-bit), Windows



Search programs and files

4. Select the printer that you have and click "next"

5. Select your interface connections (Depend on your connection) but in this case selected "Ethernet" and fill the IP Address 192.168.1.55 and click "Done" and setting your printer name.

First choose your interface type then configure its connection settings.

| USB<br>Ethernet                 | Ethernet connection settings |
|---------------------------------|------------------------------|
| Serial<br>Parallel<br>Bluetooth | 192 . 168 . 1 . 55           |

#### 6. Click "Print Setting"

queues tor the windows printer spoor system.

### Star Micronics Cloud

Enable retailers to engage with customer more effectively.

### Printer Settings

Use this function to configure your printer's settings and fine tune its operation.

## Troubleshooting

Use this function to check and troubleshoot your printer by sending it a variety of diagnostic print patterns.

7. First line for this program, please change from Single-Byte to Double-Byte and click "Store"

Asian Character (DBCS) Single-Byte Character Set (SBCS)\*

То

Asian Character (DBCS) Double-Byte Character Set (DBCS)

8. Click "Print Setting" for checking the memory switch setting of the printer.It should be change from Standard to China.

|                       | FEDCBA9876543210                        | HEX                  |
|-----------------------|---|----------------------|
| <0>                   | 000000000000000000000000000000000000000 | 0010                 |
| <1>                   | 000000000000000000000000000000000000000 | 0000                 |
| (2)                   | 000000000000000000000000000000000000000 | 0000                 |
| (3)                   | 0000000000000000000                     | 0000                 |
| <4>                   | 000000000000000000000000000000000000000 | 0000                 |
| (8)                   | 000000000000000000                      | 0000                 |
| <a></a>               | 000000000000000000                      | 0000                 |
| <b></b>               | 000000000000000000000000000000000000000 | 0000                 |
| - Mei                 | nory Switch Detail                      |                      |
| <0>4                  | = Character Mode:                       | China1.0-U3.0 (GB231 |
|                       | = Top Margin: Det                       | fault                |
| <1>9                  |   |                      |
| <1>9<br><1>4          | = Zero Style: Nor                       | mal Zero             |
| <1>9<br><1>4<br><1>3- | = Zero Style: Nor<br>O= Inter. Char: US | rmal Zero<br>SA      |